



Brussels, 9 March 2023

**Invitation to the
ESDC Course: Mediation, Negotiation and Dialogue Skills for CSDP**

(Activity Number 22-23/28/2)

Maynooth, Dublin, Ireland – 22 - 26/05/2023

**Co-organised by the Maynooth University
and the European Security and Defence College (ESDC)**

Maynooth University and the European Security and Defence College (ESDC) have the honour of jointly organising the course on Mediation, Negotiation and Dialogue Skills for CSDP from 22 May to 26 May 2023.

The course aims to develop the participants' ability to negotiate and to use the mediation process in order to identify, prevent, manage and resolve conflicts. Relevant UN and EU mediation principles, such as inclusiveness and adherence to international norms (including prohibition of amnesty for serious war crimes), while and remaining flexible and creative, will be taught and applied. These capacities are required at all stages of crisis management, whether when mission leaders meet with local stakeholders, or when EU police, military or civilian personnel, at isolated outposts, try to control an incident or arbitrate in a local dispute.

The focus of the residential week of this course will be on experiential learning. Individual competencies will be developed in a small team context, under the guidance of a tutor. The practical part of the course (simulation) provides an opportunity for the participants to apply and put into practice what they have learned and to relate it to a relevant international peacebuilding scenario.



The ESDC is committed to an inclusive, gender-sensitive and discrimination-free environment. Only in an inclusive environment can all people, and therefore the ESDC and its partners, realise their true potential. We therefore particularly encourage those applicants who are likely to be underrepresented to apply.

This approach means that participants will be introduced to some course content online and then have a chance to work it through during the residential week. E-learning course content will be made available to participants on the university's online learning platform (Moodle) and must be completed prior to the residential part of the course. Participants are expected to bring their personal computers to class to facilitate their access to the online learning platform during the week.

The course is open to staff of the EEAS, public servants from EU Member State, justice, diplomatic, police and military establishments and third countries, or personnel who are deployed or are expected to be deployed in civilian and military crisis missions and operations.

We take great pleasure in inviting you to nominate participants, who will gain greatly from this course and acquire a sound understanding of this essential competency in crisis management.

Dr Kieran Doyle
Asst Director
Edward M. Kennedy Institute
for Conflict Intervention

Holger Osterrieder
Head of the European Security
and Defence College



Annexes

- 1. Student impressions from previous Courses**
- 2. Course Administrative Instructions**
- 3. Draft Programme**



1. Students' impressions from previous courses

...A truly immersive and transformative experience and a critical lesson in interpersonal communication.

DB

Communication Adviser to the European Commissioner for Regional Policy

Your mediation course was out of the top drawer, both in terms of content and delivery. The focus on the human side of mediation, and the emphasis on doing it (rather than just talking about it) through the Emerald Simulation resulted in a great learning experience. Your highly experienced team of facilitators and mentors complemented each other and went the extra mile to share their knowledge and personal insights; they really were outstanding.

SG

ISSAT/DCAF Geneva

The course was one of the best educational programs I have ever undertaken. The combination of distance learning, classroom instruction and practical lessons provided the optimal learning experience. The credentials of the tutors were outstanding and the method of teaching highly effective. Although the course is for CSDP Mediation training, I believe it would be useful for anyone in a management position.

P Mac B- Legal and Public Affairs/PR consultant

All the elements for success have been brought together to make a hit of this week: competent staff, friendly people, great venue, motivated trainees and well-balanced course content with varied activities.

DP EEAS – EUMS

2. Administrative Information

- **Target Audience:** The course is open to both civilian and military personnel from the EEAS, EU Member States, EU Institutions and Agencies, civilian and military CSDP missions and operations, candidate states, third countries and international organisations. **The language** used in the course will be English.
- **Course content:** Participants will also bring their personal computers to class to facilitate their access to the online learning platform during the week.
- **Attendance** of the course is mandatory on all days. Course participants, who have completed the full course including the e-learning phase, will receive the ESDC certificate.
- **Sending authorities will cover all costs** for travelling, accommodation and catering.
- Applications from EU Member States are to be filed via the ESDC secure internet system ENLIST (<https://webgate.ec.europa.eu/ENList/web/app.php/login>) by designated nominators. A list with relevant ENLIST nominators can be retrieved from the ESDC website at <https://esdc.europa.eu/nominators/>. Applications from third countries should be sent to secretariat-esdc@eeas.europa.eu indicating:
 - full name of the candidate
 - personal e-mail address (functional mailboxes will not be accepted)
 - institution
 - reason why this course would be of benefit to the applicant.
- **Deadline for nominations is no later than 17 April 2023.**
 - Registration will not be final until confirmed by the ESDC Secretariat AND upon completion of the registration form by the nominated participant.
- **Location:** The course venue for the week will be [Maynooth University](#).¹

¹ <https://www.maynoothuniversity.ie/edward-m-kennedy-institute>
Edward M. Kennedy Institute for Conflict Intervention, National University of Ireland Maynooth, Ireland
Email: kennedyinstitute@nuim.ie Web: <https://www.maynoothuniversity.ie/edward-m-kennedy-institute>

- A reception will be held on campus on Monday evening (22 May). There will also be a course dinner on Thursday (25 May). **Time:** The course will start on 2 May with the e-learning phase. The residential part of the course will take place in Ireland from 22 to 26 May 2023 (Monday 14:00 to Friday 13:00).
- **Point of contact:** for questions regarding participation issues /course/ registration and online aspects, please contact the Course Director, Mr. Kieran Doyle at Kieran.Doyle@mu.ie and the Training Manager at the ESDC, Maria Grazia Romano at maria-grazia.romano@eeas.europa.eu.

Diversity and Inclusion

The ESDC strives to create a gender-sensitive and inclusive environment in all its courses, activities and day-to-day work. Only in an inclusive environment can all people, and therefore the ESDC and its partners, reach their true potential. We do not and will not discriminate on the basis of race, colour, religion, gender, gender expression, age, national origin, disability, marital status, or sexual orientation in any of our activities or operations. The ESDC and the Training Institutes do not tolerate any conduct that violates these values.

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3. Draft Programme

22 May		23 May		24 May		25 May		26 May	
Time	Activity	Time	Activity	Time	Activity	Time	Activity	Time	Activity
1400 1415	Welcome and overview of Course	0900 1015	Gas field Negotiation	0900 0915	Negotiation Tools	0900 0915	Review/preview	09.00 10.00	Review of course learning objectives and lessons learned.
1415 1430	Pairs Exercise	1015 1025	Break	0915 1000	Listening	0915 0945	Framing/reframing	1000 1100	ESDC presentation on further training possibilities
1430 1500	Introductions	1025 1150	Conflict Analysis	1000 1100	Questions	0945 1000 1000 1045	Meditation Preparing to mediate	11.00 12.00	Presentation and Panel discussion
1500 1510	Break	1150 1200	Break	1100 1115	Break	1045 1055	Break	12.00 1230	Closing remarks, evaluation and closing ceremony
1510 1520	Chairs exercise	1200 1230	What is Negotiation?	1115 1230	Preparing to negotiate	1055 1115	Prepare for Mediation 1		
1520 1540	Review	1230 1400	Lunch			1115 1200	Mediation 1		

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1540	Break	1400	Distributive			1200	Feedback		
1550		1445	Negotiations			1220			
1550	Conflict			1230	Lunch	1220	Review /		
1650	Styles			1400		1230	Preview		
1650	ESDC Course	1445	Break	1400	Prepare for	1230	Lunch		
	Manager	1500		1415	negotiation 1	1400			
1715	Welcome	1500	Integrative	1415	Negotiation	1400	Prepare for		
	Reception	1545	Negotiations	1500	Role play 1	1420	Mediation 2		
		1545	Key issues to	1500	BREAK	1420	Mediation 2		
		1615	manage	1510		1505			
		1615	Creating and	1510	Review/	1505	Break		
		1645	claiming value	1520	feedback on	1515			
		1645	Review/	1520	role play	1515	Feedback		
		1700	Preview	1530	Prepare for	1600	and plenary		
				1530	Negotiation 2	1800	Campus		
				1615			Tour		
				1615	Break	1900	Course		
				1620			Dinner		
				1620	Feedback and				
				1700	plenary				